Water Delivery to Customers

This portion of the BMP Tool Box includes those practices that address data collection and management related to the metering of water use by individual customers, as well as meter testing and replacement, and other infrastructure related to customer metering and service lines. [Billing and bill collection](#) and [developing water rates](#) are presented in the Water System Management portion of the BMP Tool Box. A presentation of [conservation-oriented water rates](#) is presented in the Customer Demand Management portion of the BMP Tool Box.

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