Data Collection and Management

This activity is at the center of all decision making and planning that the water provider/entity conducts. Data should be collected and stored in such a manner that it is safeguarded from damage or loss, accessible for inspection and evaluation, and utilized regularly to characterize trends and support management efforts.

Data collection and management related to customer water delivery should focus upon:

- Consistent and accurate reading of customer meters
- Tracking of meter age and related hardware
- Tracking of unmetered water uses
- Tracking of meter replacement costs
- Mapping of customer connections

Consistent and Accurate Reading of Customer Meters

Tracking of Meter Age and Related Hardware

Tracking of Unmetered and Metered Unbilled Water Use (including Unauthorized Uses)

Costs