Meter Testing, Repair, and Replacement

Incoming revenue defines the viability and sustainability of any functioning utility. Water sales revenue is directly linked to customer meter reading (and billing). Water loss detection and management is also tied to meter reading and data management. Therefore, maintaining accurate and reliable meters in place is critical to overall utility operations.

Water meters are the basic link between a water company and its customers. Meter reading, testing, replacement, and data management are key responsibilities that every water company or utility must address. Meter reading and data management are discussed in the previous BMP on customer water use data collection and management. This BMP will focus on testing, repair and replacement of meters.

Meter Testing

Meter Repair

Meter Replacement

Resources

American Water Works Association Publications on Meters

Source URL (modified on 04/29/2013 - 13:12):https://drupal.secwcd.com/node/448

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